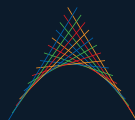


Support for families

Should you feel that you and your family require support during this time, the following services can provide you with practical, non-judgmental information, advice, confidential peer support and counselling.



AFP



Australian
Centre to Counter
Child Exploitation

Support for families

Child Wise offers information, support, counselling and advice from trained counsellors to help people deal with concerns relating to child sexual abuse and exploitation.

If you have experienced child abuse in an institutional context you can contact the Child Wise Helpline.

Call **1800 99 10 99** (9am–5pm M–S)
Visit childwise.org.au

The Salvation Army assists families experiencing a sudden crisis in need of financial assistance (food, travel, water, phone, rates, clothing, etc).

Call **1300 371 288** (9am–5pm AEST M–F)
Visit salvationarmy.org.au

Lifeline provides a telephone and online service for anyone who is experiencing a personal crisis, contemplating suicide or caring for someone in crisis.

Call **13 11 14** (Operates 24/7)
Visit lifeline.org.au

1800Respect. Dial for sexual assault, domestic and family violence counselling, information and referrals.

Call **1800 737 732** (Operates 24/7)
Visit 1800respect.org.au

Beyond Blue provides a confidential phone or online service offering support and counselling by trained mental health professionals.

Call **1300 22 4636** (Operates 24/7)
Visit beyondblue.org.au/getsupport

Blue Knot Helpline and Redress Support Service provides specialist trauma counselling, support, information and referrals to adults who have experienced childhood trauma.

Call **1300 657 380** (9am–5pm AEST M–S)
Visit blueknot.org.au/helpline

Support for children and young people

Kids Helpline offers a free, confidential telephone and online counselling service for young people aged 5–25 years.

Call **1800 55 1800** (Operates 24/7)
Visit kidshelpline.com.au

Bravehearts offers a free telephone service providing information, counselling and support to those affected by child sexual abuse.

Call **1800 272 831** (8:30am–4:30pm AEST M–F)
Visit bravehearts.org.au

Australian Childhood Foundation provides support to children and families affected by abuse, family violence and neglect and offers counselling, therapeutic care, research activities and parenting education.

Call **1300 381 581**
Visit childhood.org.au

headspace provides free, confidential telephone or online mental health support to 12–25 year olds or their families. Visit the website to find a headspace centre in your territory.

Call **1800 650 890**
Visit headspace.org.au

Reachout is an online service that provides information, support and resources about mental health issues for young people and their parents.

Visit au.reachout.com

Learn more

If you are concerned about your child's mental health or behaviour, speak to your GP. Your GP can provide you with an appropriate counselling referral or further information on any of the above services and more.

Support in your state

Mental Health Access Line

Is a confidential mental health triage service that provides the first point of contact to public mental health services.

Call **1300 64 2255** (Operates 24/7)
Visit qld.gov.au

13 Health

Is a confidential phone service where registered nurses provide health assessment and advice. The service also provides Child Health support and education.

Call **13 43 25 84** (Operates 24/7)
Visit qld.gov.au

Parentline QLD

Is a confidential telephone service providing professional counselling and support.

Call **1300 30 1300** (8am–10pm, M–S)
Visit parentline.com.au

Regional Intake Service

A confidential telephone service that provides support and assistance if you have concerns about a child's safety.

Between 9am–5pm
Brisbane **1300 682 254**

South East **1300 679 849**

South West **1300 683 390**

Ipswich **1800 316 855**

North Qld **1300 706 147**

Far North Qld **1300 684 062**

Central Qld **1300 703 762**

After hours

Queensland Child Safety Service **1800 177 135**

Visit csyw.qld.gov.au

Family and Child Connect / Indigenous Family and Child Connect

A free telephone service that provides information and advice and can assist in connecting you with the support you need.

Call **13 32 64** (8.30am–5.30pm, M–F)
Visit familychildconnect.org.au

Please consult your General Practitioner (GP) for further information and to ask for referrals if required.

If life is in danger or a person is highly distressed, feeling unsafe and you think they are a risk to themselves, dial 000 for immediate assistance.

accce.gov.au

Please note, neither the Australian Federal Police nor the Australian Centre to Counter Child Exploitation recommends or endorses any of the listed services. This information is provided should you feel you require assistance or support.